

Impact of COVID-19 on KREC Operations

As directed by the Governor, the Kansas Real Estate Commission will halt all activities unless they are deemed to be primary mission-essential functions from Mar. 20 at 5pm until Apr. 6 at 8am. Please carefully review the information below with respect to certain agency operations.

- Primary mission-essential functions include processing license application documents, affiliation changes and renewal of expired license. In addition, KREC staff will monitor complaints and review any that allege violations subject to emergency adjudicative procedures. KREC staff will be doing all these activities remotely so phones will not be monitored, and communication will need to be done via email.
- Due to restrictions placed on other supporting entities, all documents sent via US mail will not be processed until April 6 at the earliest. All licensing changes should be completed via the Online Licensing Services portal on our website or by sending the form to krec@ks.gov. Fingerprint cards will be processed starting Apr. 6. The KBI is not accepting any submissions during the two-week closure.
- If you have a legal question, we recommend consulting an attorney and your supervising broker if applicable. To file a complaint or check a license status, please visit our website at www.krec.ks.gov.
- Any extensions of expiration dates or deadlines for submitting valid application materials are being reviewed by the Governor's office. KREC has no authority to grant extensions unless directed by the Governor.
- Most in person education courses have been cancelled or postponed. Please explore online options with your course provider and check our [website](#) for updates.
- When the agency reopens on April 6, access to the agency office will only be allowed to KREC employees. Most KREC staff will continue to work remotely for the near future.
- The April 20, 2020 Commission meeting is still scheduled. The commission will make a final determination on whether to cancel the meeting no later than April 10, 2020.

The agency is committed to continue providing excellent customer service and protect the consumers of real estate services in Kansas while keeping staff and the public safe. Please be sure to check your email for further updates and refer to the KREC website to ensure the most up to date information from the agency when it becomes available.